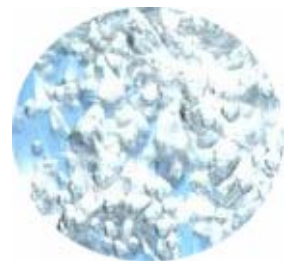
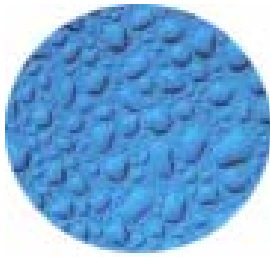




pristine
support services



cleaning solutions for the
commercial workplace
throughout scotland

Introduction

Pristine is one of Scotland's leading independent cleaning companies. We provide cleaning and other soft services to the commercial, industrial and retail markets ranging from small to large to multi-site locations. Pristine is a young company formed in 1999 that has enjoyed a rapid and controlled growth since its inception. We are a family run business who endeavour to ensure if not exceed our competitors on a trio of fronts, first competitively, secondly communication and thirdly standards. Today, despite operating in much larger markets, we still consider our "family" values to be an integral part of the excellent service we provide for our clients.

Over time we have gained the experience, capacity and infrastructure required to grow into the successful organisation we are today. Growth has brought with it additions to our organisation including our window cleaning fleet of reach and wash systems' and a wider range of cleaning and support services in conjunction with our preferred partners. We manage our clients through an operational network of regional managers located in Aberdeen, Dundee, Edinburgh, Glasgow and Inverness.

At Pristine we believe in affording each contract the fresh thinking and flexible approach it deserves to ensure the full requirements of the contract are met in a cost-effective manner, this teamed with our management experience and an enviable reputation for quality, contract management and customer care are core reasons for our growth.

Why not read on and see what Pristine can do for you, we would love to have the opportunity to show you what we can do for your organisation.



Ethos

A turnover approaching £3m and increased expansion throughout Scotland demonstrates how we have progressed but Pristine is not a company who will rest on our laurels; our goal is always growth – profitable growth.

To attract new as well as retain existing customer demands a keen and competitive edge. At Pristine our edge is our people. We are a cohesive team with individual and collective responsibility focused on delivering an accurate and accelerated response to customer demand.

We provide a service choice – one of our available services to one complete solution – this enables every customer to choose us as their sole supplier, saving time and money as well as securing continuity and stability.

With such a diverse range of clients and fields nothing we do is commonplace or standard: we cover absolutely every cleaning activity with contracts for small commercial offices to microchip ‘cleanroom’ environments.

Our specialised team copes with everything from deep cleans in food industry kitchens, crisis management for flooding and noxious spillages to graffiti removal. We are constantly expanding our knowledge base to successfully resolve our customers’ needs.



To cope with such a wide range of activities we ensure that the training is constantly monitored to meet the demands of cutting edge equipment and new working methods.



Our customer loyalty levels are high within our industry, we believe this is due to actively involving our customers in the introduction of superior quality management in every contract. This ensures standards are met and exceeded.



Establishing Your Needs

Perhaps the specification of your building is unusual or your company works on shifts. Whatever your particular situation demands, Pristine have the experience and resources to work around you. With a unique set up of am, pm, full time day & night teams, we provide a round-the-clock service ensuring there is no disruption to you, your staff or your clients. Our experienced and well trained staff are backed up by a professional management team who are closely involved at all levels of the business. All staff are fully uniformed and our cleaning materials, machinery and equipment are supplied by leading manufacturers, enabling Pristine to achieve the highest possible standards.



Management

Our organisation is split by 2 operational regions, these are split into North & South of Scotland. The North regional manager oversees our area service managers in Aberdeen, Dundee and Inverness, the South regional manager oversees our area service managers in Edinburgh, Glasgow and Borders. We are a cohesive unit, the directors work closely with the management staff at all levels to ensure we maximise our efforts towards client satisfaction.



Services

Pristine operate in 4 different fields and offer a range of services within each field, we are able to provide a single service to a full soft service package that suits your need.

Office Cleaning

Services Provided

Daily Cleaning
Janitors
Specialist Cleans
Laundry Services
Hygiene Services

Pre-Opening Cleans
Daytime Cleaning
Exterior Cleaning
Portering
Consumable Supply

Periodic Cleaning
Floor Treatments
Window Cleaning
Landscaping
Security

Large/Multi Site Cleaning

Customer Type

Facility Managed Sites
Dedicated Managed Sites
Utilities
Light Manufacturing
Education

Large Single Sites
Sites Requiring More Than 1 Service
Light Industrial
Telecommunication

National Account
Financial Services
Aerospace
Pharmaceuticals'

Services Provided

Office & Light Industrial Cleaning
Cleanrooms
Services
Mailroom Services
Management
Laboratory Cleaning
Pest Control
Services

Deep Cleans
High Level Cleaning

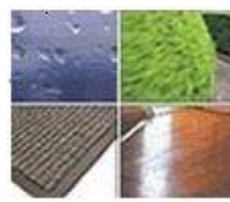
Portering Services

Cell Cleaning
Hygiene Services

Window Cleaning
Reception

Waste

Laundry Services
Landscape



Services

Retail, Hotel & Leisure Sites

Retail

High Street Chains
Department Stores
Shopping Centres
Supermarkets
Retail Parks
DIY Warehouses
Bars & Restaurants
Car Parks

Leisure

Museums
Art Galleries
Theatres
Hotels
Cinemas
Sport Complexes
Sport Arenas
Bowling Alleys'

Services Provided

Daily Cleaning
Janitors
Specialist Cleans
Chewing Gum Removal

Pre-Opening Cleans
Daytime Cleaning
Trolley Management
Cold Room Cleaning

Periodic Cleaning
Floor Treatments
Exterior Cleaning
Portering

Transport Services

Air Services

Services Provided

Airport Terminal Cleaning
Aircraft Cleaning
Office Cleaning
Window Cleaning
Portering
Labour Supply
High Level Cleaning
Carpet Cleaning
Industrial Cleaning
Escalator Cleaning
Supply Of Consumables

Bus & Train Services

Station Cleaning
Trains – Daily Cleaning
Trains – Periodic Heavy Cleans
Trains – Turnaround Cleaning
Trains – External Cleaning
High Level & Periodic Cleaning
Office & Window Cleaning
Depot Cleaning
Labour Supply
Escalator Cleaning
Supply Of Consumables



Health & Safety

The profile of health and safety in the work place is higher now than it's ever been, and it is particularly pertinent to our industry. Here at Pristine we employ somewhere in the region of 400 staff, who carry out their duty on the clients premises. There is no doubt that these people are our most valued asset, and we have a duty to ensure they have a safe environment in which to work. It is no longer acceptable to send out a memo instructing staff to be careful. In today's working environment management have a responsibility to provide a structured safety programme that can give practical guidance and advice to their work force. The first objective of course must be to prevent accidents occurring. We ensure that a full risk assessment is carried out on each contract, and the appropriate work instructions issued to our staff. This is particularly relevant to a high-risk activity such as window cleaning, and for each site a detailed method statement is prepared and retained in the foreman's individual safety file.

The company's health and safety committee meet at quarterly intervals, and they coordinate all the companies' health and safety procedures, there are a number of ways in which this helps to protect our work force. For instance on each of our contracts there is a site file that contains detailed COSHH information relating to product usage. Regular safety audits are carried out to ensure that the correct safety procedures are being followed on site, and that these procedures form part of our induction programme for every new employee.



Locations

Our organisation services contracts throughout Scotland, with area service managers located in Aberdeen, Dundee, Edinburgh, Glasgow & Inverness.



Our Pledge

Whatever your cleaning requirements, you can choose Pristine with complete confidence and get on with the business of running your own business.

For A Free No Obligation Quote

Call 0800 6522650



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